



Overseas Student Health Cover

Policy

All international visitors to Australia under a student visa are required by law to have Overseas Student Health Cover (OSHC). Students are required to pay for this cover prior to arriving in Australia. The Department of Immigration and Citizenship requires students to maintain OSHC for the duration of your time on a student visa in Australia. Carrick organizes OSHC for new students through *Medibank Private (Medibank)*, a private health insurance provider.

Students are covered by the OSHC from the day they arrive in Australia.

Guidelines

- 1.0 All international students are required to obtain OSHC for the proposed duration of their student visa prior to visa being granted.
- 2.0 Carrick forwards the student's payment and application to *Medibank*. To view *Medibank* policies go to www.medibank.com.au.
- 3.0 Upon receiving a student's payment and application, *Medibank* may take up to 4 to 5 weeks to process the application and send the student's Medibank Card directly to the student.
 - 3.1. Where *Medibank* has been unable to forward the card to the student due to incorrect address details, the card is sent to the Student Services Department for distribution to the student.
- 4.0 If a student has any health problems after arriving in Australia, but before receiving their Medibank card, the student is still covered. The student can go to the doctor and pay for a consultation, but they must ask for a receipt. *Medibank* will reimburse some of the consultation expense provided the student produces the receipt.
 - 4.1. Students registered with *Medibank*, but not in receipt of their card can obtain a Medibank Confirmation letter from the Student Services Department. This letter contains the student's *Medibank* membership number and can be used in lieu of the card and presented to the medical provider at the time of service.

Remember: students are covered from the day they arrive in Australia (even though they may not have their Medibank card).

Related Policy

SMP 48 OSHC Procedures

Student Management Policy SMP 23

Overseas Student Health Cover

Version: 4.1

Implemented: December 2010

To be Reviewed: December 2011

Responsibility: Executive Director of Education

Applies to Carrick Institute of Education Pty Ltd and Carrick Higher Education Pty Ltd

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Policy Locations

P: Drive

Website

MyCarrick

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